



The ERPUD Underground

"Fuel for Thought"

Winter 2004
Published Quarterly

Elk River Public Utility District – "Your Hometown Natural Gas Provider Since 1955."
217 South Jackson Street • Phone (931) 455-9311 • Fax (931) 455-3187 • www.erpud.com

Seasons Greetings!

*From your friends and neighbors at
Your Hometown Natural Gas
Provider*

*Wishing You the Joy and
Warmth of Family &
Friends this Holiday
Season.*

Proudly serving our community since 1955

*Thank you for the opportunity to serve
you and for making natural gas your
energy of choice.*



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*Natural Gas!
Dependable!
Efficient!
Safe!*



Please Remember the Gift of Giving

**MAKE A DIFFERENCE IN SOMEONE'S LIFE
DURING THIS SPECIAL HOLIDAY SEASON**

Participate in Project HELP

You may add \$1.00 (or more) to your monthly bill to assist those in need of financial assistance with their energy bills. The Good Samaritan Program distributes your voluntary contributions to this project to people in our community. Please call our office for details on how you can help.





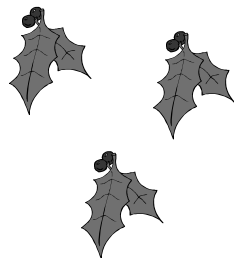
Nothing Warms You Like Natural Gas!



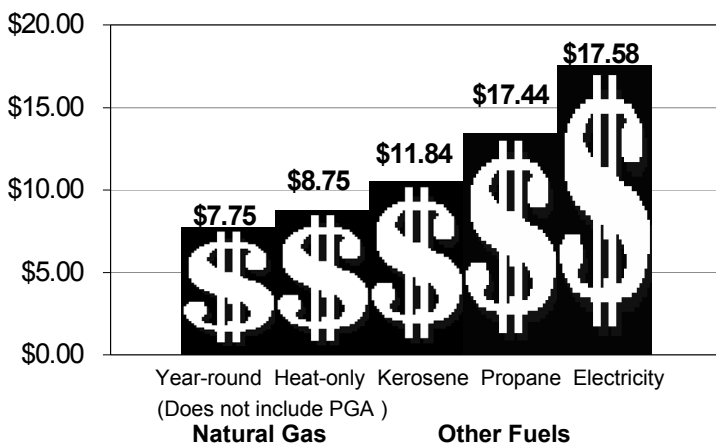
Natural Gas Prices

Energy analysts predict increases across the board for all types of energy including electricity, propane, kerosene, and natural gas. As you probably know, the wellhead or supply cost of natural gas has been unregulated for many years. It is a publicly traded commodity bought and sold on the open market (NYMEX). The price is affected by market factors such as supply, demand, storage, weather, electric generation, competition from other energy sources, etc. There is no way to accurately predict the future price of a commodity traded in the open market and natural gas is no exception. We may experience an increase of 10% - 15% over last year, based on our current information. Tight supply, increased demand from all sectors of the market, and anticipated colder than normal winter temperatures are primary factors in this prediction. Whatever the ultimate cost of natural gas, it will continue to maintain its cost advantage over other energy sources.

*Natural Gas is
Dependable
No Power?
No Problem!*



Energy Cost Comparison per Million BTU



Winter Home Safety Tips

According to the National Fire Protection Association, December, January and February are the leading months for U. S. home fires and home fire deaths.

- Maintain appropriate clearance around all heating equipment, including fireplaces.
- Use only the fuel recommended for your appliance.
- Never leave children or pets unsupervised around heaters or open flames.
- Never place clothes close to or on a heater to dry.
- Store gasoline and other flammable liquids away from open flames or heat in a clearly marked and approved container.
- Purchase heaters that have been listed by a nationally recognized testing laboratory.
- Follow the manufacturer's instructions on proper installation and use.
- Do not attempt to heat your home with range burners, ovens or outdoor grills.
- Test smoke and carbon monoxide detectors regularly. Replace batteries as needed.

WHAT CAN YOU DO TO SAVE ON ENERGY COSTS?

A lot of attention is given to the unit cost of energy. But an equally important factor is the amount of energy used. Review your energy use and implement energy savings measures. Be familiar with and always operate and maintain your equipment according to the manufacturer's instructions. Update equipment whenever practical to more energy efficient models. ERPUD offers attractive rebates on many appliances. Have equipment checked routinely by a qualified technician. Take advantage of Equal Payment Plans when available to spread out your costs. Save time and money by signing up for Direct Draft options. Our residential heating only customers, who install year round natural gas equipment, like water heaters, ranges, dryers, etc. can qualify for substantial savings.

Construction

Please pardon our progress.

We are continuously expanding and improving our service area to accommodate the demand for natural gas energy. We install approximately 25-30 miles of main extensions and replacements annually.

Clean up

After a new main or service is installed, you can rest assured that you'll see us again! Weather permitting, we will return within 4 to 6 weeks to perform clean up and restoration of any areas affected by the installation of natural gas lines. Should further settling occur, please feel free to notify us and we'll gladly return!



Natural Gas Pipeline Projects

Growing to serve you better!

Coffee County

Volney St., Anderson St.	Complete
Country Club Drive	Complete
Highway 41A	Complete
Manchester Square	Complete

Franklin County

Himes Road	Complete
Mt. Olivet	In progress
Hunters Landing Phase II	In progress

Weather Effects

Wet fall weather may cause delays in installations and/or yard maintenance.

We apologize for any inconvenience this may cause and thank you for your patience.



*Thanks for choosing
Natural Gas!*



Please Come See Our Float!

Our employees are in the holiday spirit in a big way. They have been working on a float to participate in the Tullahoma and Cowan Christmas parades. These events are always great fun for the entire family and we look forward to seeing you there!

*Clean, Efficient
Natural Gas Energy*



*Natural Gas is
Domestically Produced
in the U. S. A.*

Kitchen Creations



Spicy Skillet Dinner

Cut onion and pepper into small pieces. Saute` in skillet to soften. Mix soy sauce, lime juice, and salsa to taste. Add to softened vegetables and add meat of choice. Continue cooking until warm through out. Warm tortillas and serve.

- 1 Medium onion
- 1 Bell Pepper (green, yellow, or red)
- Precooked chicken, turkey, or ham
- Tortillas
- Chunk Pineapple (if using ham)
- Lime juice
- Salsa
- Soy Sauce



"Your Hometown Natural Gas Provider Since 1955."

**Smell Gas?
Please Call
Immediately!
(931) 455-9311
(931) 967-2110**

24-Hour Emergency Service
Our trained technicians are always available to assist you with natural gas leaks, disturbed or broken gas lines, equipment problems, carbon monoxide, or other potential natural gas emergencies. If you believe an emergency may exist, please don't hesitate, call us immediately.

**Peace of Mind
Since 1955
Your Safety is
our #1 Priority**

Do your home improvements include adding trees and shrubs to your landscape or installing a new fence or pool? If so, please remember to:



CALL BEFORE YOU DIG!
1-800-351-1111
TENNESSEE ONE – CALL SYSTEM, INC.
IT'S THE LAW!

How are we doing?

Customer satisfaction is our goal. Are you pleased with the service you receive from Elk River Public Utility District?

If you have suggestions for improving our service, we'd like to hear them. Please call, write, or email us with your ideas.

Dates to Remember:

Christmas Parade
December 3rd, our three offices will be closed at 2:00 pm

Special Events (Open Late)
Friday Dec 17th, 9:00 am
Friday Dec 24th, 9:00 am

Christmas (Office Closed)
Thursday & Friday
December 23rd & 24th

New Years (Office Closed)
Friday December 31st

ERPUD will celebrate our 50 year anniversary of public service next year.

We will be keeping you informed of our schedule of upcoming events

Winter Checklist for Heaters

- If an ERPUD service technician has not checked your equipment for the heating season, make sure your heater is clean and free of dust and debris.
- If your heater is equipped with glass, make sure all glass panels are in place.
- If your heater or logs require a vent system, check your vent or flue and make sure it is clear and not obstructed.
- Make certain that combustible materials such as furniture, wood, clothing, Christmas decorations, etc. are not too close to equipment.
- Periodic preventive maintenance is the key to long life for your gas equipment.
- If in doubt, call ERPUD for assistance.

Management Team

Mack Hulvey
General Manager

Mike Gundersen
Manager of Marketing

Eddie Moffitt
Manager of Operations

Stacey L. Duckworth
Comptroller

Commissioners

John Greeter Manchester
George Orr Tullahoma
Cowan Simmons Winchester

***Elk River Public Utility District celebrates 50 years of public service in 2005.
We're proud to be your Hometown Natural Gas Provider Since 1955.
We appreciate your business and look forward to the opportunity to serve you!***